

Payroll Services

Deel

Report Abstract

August 2024

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8 pages

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Who is This Vendor Assessment For?

NelsonHall's Payroll Services profile on Deel is a comprehensive assessment of Deel's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Payroll Services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Payroll Services sector.

Key Findings & Highlights

Deel is a global payroll and employer-of-record (EOR) provider supporting ~150 countries with a headcount of ~3.5k employees. Alongside its EOR services, it offers proprietary payroll and compliance technology to support hiring, HR, and payroll services for employees and contractors. It has rapidly expanded to payroll through several acquisitions, including:

- March 2024: PaySpace to add a global payroll cloud technology that Deel plans to integrate into its EOR platform and service offering. The African-based payroll and HR software and services organization services ~14k clients across ~44 countries. It supported payrolls across Europe, Latin America, the Middle East and Africa. Clients include blue-chip organizations such as Heineken, Coca-Cola Beverages, and Puma Sports SA
- February 2024: Zavvy, an Al-based "people development" startup, offers tools for personalized career progression, training, and performance management
- November 2022: PayGroup (previously ASX: PYG), founded as PayAsia in 2006 and headquartered in Singapore, provides multi-country HCM and HR services primarily focused in Asia Pacific. It was acquired to add a client presence across the APAC region. It offered multi-country payroll across ~90 countries, supported by partners outside the APAC region. At the time of the acquisition, NelsonHall estimated PayGroup had ~400 employees and ~2.8k payroll clients and was delivering payroll services to ~600k client employees. Its delivery team of ~400 employees is primarily based in Australia, India, Singapore, and Japan, and its annual revenues were ~\$25m.

Scope

The report provides a comprehensive and objective analysis of Deel's Payroll Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates

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- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

Payroll Services Assessments Available for:

AscentHR		
CloudPay		
Deel		
isolved		
Neeyamo		
OSV		
PapayaGlobal		
PayBix		
Paychex		
PWC		
Ramco		
Safeguard Global		
SD Worx		
Strada		
TMF Group		
UKG		
Vistra		
Zellis.		



About The Author

Liz is NelsonHall's HR & Talent Transformation Research Director, with global responsibility for HR research and client support.

Her focus areas are payroll transformation and broader HR transformation, including multi-process HR services and technologies.

Liz leads the HR team in providing the most comprehensive and in-depth coverage of HR & Talent Transformation markets in the world, and is a leading voice on how HR and Talent can be reimagined globally, blending the human touch with automation and AI, revolutionizing experiences, and offering new ways of working to drive improved outcomes both at an enterprise and individual level.



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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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