



# Healthcare Payer BPS: Managing Effectiveness

## EXL

### Report Abstract

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By Ashley Singleton

Market Analyst

NelsonHall

8 pages

### Contents of Full Report

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capability
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

## Who is This Vendor Assessment For?

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NelsonHall's healthcare payer BPS managing effectiveness profile on EXL is a comprehensive assessment of EXL's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and healthcare payer BPS effectiveness services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the healthcare payer BPS sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes EXL's offerings and capabilities in healthcare payer BPS managing effectiveness services.

EXL supports healthcare payer BPS effectiveness services through its proprietary digital solutions offering RPA, AI/ML, and advanced analytics to transform business operations, mitigate medical costs and improve customer experience. EXL's AI solutions Xtrakto.AI, Exelia.AI, and DigiCA offer AI/ML in data processing and determinations across all business operation functions. Its analytic suite of solutions EXLVantage™, EXLClarity™, EXLMine™, and MySocrates® offers BI tools and API for data stratification and analysis.

## Scope of the Report

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The report provides a comprehensive and objective analysis of EXL's healthcare payer BPS managing effectiveness services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery locations.

## Healthcare Payer BPS Managing Effectiveness Services Vendor Assessments also Available for:

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- CGI
- Cognizant
- Conduent
- Exela Technologies
- Gainwell Technologies
- Genpact
- HGS
- Infosys
- NTT Data
- Wipro
- WNS

## About The Author

Ashley is a market analyst with global responsibility for NelsonHall's Healthcare Payer and Insurance BPS research programs.

Ashley supports both buyers and sellers of healthcare payer and insurance BPS services as they develop and execute their business strategies, operations, and go-to-market approaches.

Ashley joined NelsonHall in 2020, bringing over 5 years' experience with healthcare service providers and healthcare payers. Previously, Ashley was responsible for the market research and plan design of Medicare Advantage plans for a health payer.

Ashley can be contacted at:

- Email: [ashley.singleton@nelson-hall.com](mailto:ashley.singleton@nelson-hall.com)
- Twitter: [@AshleyS\\_NH](https://twitter.com/AshleyS_NH)



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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

### Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466  
Phone: +1 857 207 3887

### London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD  
Phone: + 44(0) 203 514 7522

### Paris

4 place Louis Armand, Tour de l'Horloge, 75012 Paris  
Phone: + 33 1 86266 766

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