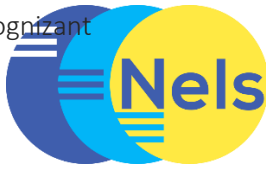


Cognizant



NelsonHall
TRANSFORM THROUGH INSIGHT

Vendor Profile

Property & Casualty Operations Transformation

EXL

Report Abstract

June 2022

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NelsonHall

8-pages

Contents of Full Report

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Who is This Vendor Assessment For?

NelsonHall's property & casualty operations transformation profile on EXL is a comprehensive assessment of EXL's P&C BPS and transformation offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of P&C BPS and transformation services and identifying vendor suitability for finance & accounting related RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the business services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes EXL's offerings and capabilities in property & casualty operations transformation.

EXL began offering service delivery to property and casualty carriers in 2000, developing and skilling its workforce to provide advisory and Lean Six Sigma-driven process redesign services. EXL subsequently developed digital solutions focused on automation and analytics for property and casualty carriers, expanding its partner ecosystem of technology firms and academic institutions.

EXL offers advisory, service support, and digital solutions to bring efficiencies across the property and casualty insurance value chain, including new business setup, marketing and acquisition, customer service administration, broker management, and claims administration.

Scope of the Report

The report provides a comprehensive and objective analysis of EXL's property & casualty operations transformation services offerings and capabilities, and market and financial strengths, including:

- Identification of EXL's strategy, emphasis, and new developments
- Analysis of EXL's strengths, weaknesses, and outlook
- Revenue breakdowns
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including key partnerships.

Property & Casualty Operations Transformation Vendor Assessments also Available for:

Concirus

DXC

Mphasis

TCS

WNS

About The Author

Ashley is a market analyst with global responsibility for NelsonHall's Healthcare Payer and Insurance BPS research programs.

Ashley supports both buyers and sellers of healthcare payer and insurance BPS services as they develop and execute their business strategies, operations, and go-to-market approaches.

Ashley joined NelsonHall in 2020, bringing over 5 years' experience with healthcare service providers and healthcare payers. Previously, Ashley was responsible for the market research and plan design of Medicare Advantage plans for a health payer.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research and is widely respected for its analysis's quality, depth and insight.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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