



# Global FAO, Supply Chain, and Procurement BPS Market Forecast

2024 - 2028

## Report Abstract

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By Vaibhav Wardhan  
NelsonHall

75-pages

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## Who is This Vendor Assessment For?

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NelsonHall's "Global FAO, supply chain, and procurement Market Forecast: 2024-2028" report is a comprehensive market forecast report designed for:

- Sourcing managers monitoring the FAO, supply chain, and procurement BPS industry and seeking to identify leading vendors for shortlists and RFPs
- Executives seeking assistance in identifying levels of FAO, supply chain, and procurement BPS vendor presence by service line and geography
- Vendor marketing, sales, and business managers looking to identify market sizes and growth rates and their market share relative to their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

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The full breakdown of NelsonHall's BPS market forecast and vendor market shares across 81 BPS service lines, 39 geographies, and 39 industry sectors can be obtained via [NelsonHall's Self-Service Forecast Tool](#).

This self-service tool aims to assist executives in accessing the precise combinations of market size, growth, and vendor share information they require rapidly and cost-effectively, supporting more informed decision-making.

In particular, the "[NelsonHall Self-Service Market Forecasting tool](#)" enables executives to tailor the scope of any market forecast or vendor market share download by selecting one or multiple service lines, geographies, and industry sectors and downloading market size, growth, and vendor share information against these parameters. Furthermore, decision-makers are no longer inconvenienced by delays in the manual production of customized reports on their behalf.

The tool now covers not just business process services but has subsequently been expanded to support 13 IT outsourcing service lines, also by geography and industry sector.

Industries have recovered to their pre-COVID level operations; however, the macroeconomic scenario, market volatility, and geopolitical uncertainties remain key challenges and drivers across procurement, supply chain, and F&A. Along with these factors, the evolving ESG regulatory and reporting requirements remain to be a major factor, that will help vendors drive and deliver sustainability services along with procurement, supply chain, and F&A services

## Scope of the Report

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The report provides a forecast for the FAO outsourcing market overall and by geography and service line. It covers the following:

- The FAO BPS market size for 2023 and the forecast through 2024 to 2028
- The FAO, supply chain, and procurement market sizes and forecasts for North America
- The FAO, supply chain, and procurement services market sizes and forecasts by service line
- The FAO, supply chain, and procurement BPS market sizes and forecasts by combinations of service line and geography
- Vendor revenue shares for 2023 by service line and geography.

## About The Author

Vaibhav is a Principal Analyst with responsibility for NelsonHall's F&A & Supply Chain Transformation research program.

Vaibhav assists both buy-side and vendor organizations in assessing opportunities and supplier capability and advising on operational transformation in the F&A and supply chain management domains.

Prior to joining NelsonHall, Vaibhav worked for over 13 years in various consulting/BPS industry roles, assisting clients with their sourcing and procurement transformation. Vaibhav has worked with Genpact, Accenture, and GEP, assisting Fortune 100 clients with sourcing, spend analytics, and procurement transformation assignments. He also worked with Novartis Healthcare in an internal consulting role supporting indirect procurement.

Vaibhav can be contacted at:

- Email: [vaibhav.wardhan@nelson-hall.com](mailto:vaibhav.wardhan@nelson-hall.com)
- Twitter: @Vaibhav\_NH



## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

### Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466  
Phone: +1 857 207 3887

### London

29 Rose Hill  
Binfield  
Bracknell, RG42 5LH  
Phone: +44(0) 208 638 7282

### Paris

115 rue de Reuilly,  
75020 Paris  
Phone: + 33 (0)6 23 81 17 54

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