## FIS

# Transforming Mortgage and Loan Services 

Vendor Assessment<br>Report Abstract

April 2022
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12 pages


## Who Is This Vendor Assessment For?

NelsonHall's ‘Transforming Mortgage \& Loan Services' Vendor Assessment for FIS is a comprehensive assessment of FIS's lending industry digital services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of M\&L processes and identifying vendor suitability for M\&L services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings \& Highlights

FIS started providing solutions to lenders at its founding in 1968. It began delivering BPS services to lenders in 2001. The first BPS engagement was for a major insurer setting up a consumer auto loan business. FIS' first lending BPS services were loan administration services. Commercial lending services started in 2015 when FIS acquired Sungard. Sungard provided solutions and services for wholesale financial services institutions.

Over the past two years, FIS has been adding solution partners for modules to allow clients a greater choice in solution functionality and speed migration to the cloud. In 2021, FIS partnered with Telrock to employ Telrock's cloud-based collections solution in its Modern Banking Platform. It is currently working on adding a partnership with a vendor of a loan origination module. FIS will continue forming partnerships with ISVs for solutions that can be integrated into its platforms.

## Scope of the Report

The report provides a comprehensive and objective analysis of M\&L services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.


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## Report Length

12 pages
M\&L Services Vendor Assessments Also Available
for:
Capgemini
Capita
Coforge
Cognizant
DXC
EXL
Firstsource
FIS
Happiest Minds
Infosys
Mindtree
Mphasis
Sopra Steria
Sutherland
TCS
Tech Mahindra
Wipro
WNS

