

Global Document Management Services Market Forecast: 2016-2020

Market Forecast Report Abstract

June 2016

By John Willmott Document Management Program NelsonHall

45 pages

research.nelsonhall.com





Who Is This Report For?

NelsonHall's "Global Document Management Market Forecast: 2016-2020" report is a comprehensive market forecast report designed for:

- Sourcing managers monitoring the document management services industry and identifying vendor suitability for shortlists and RFPs
- Marketing, sales and business managers developing strategies to target service opportunities within the document management services market and requiring information on market size and growth
- Consultants advising clients on vendor selection
- Financial analyst specializing in the support services sector.

Scope of the Report

"Global Document Management Services Market Forecast: 2016- 2020" consists of 45pages. It is a comprehensive forecast of the document management market and is complemented by NelsonHall's self-service forecasting facility which enables users to download forecasts and vendor shares tailored to their needs across any combination of 39 geographies, and 39 industry sectors.

The report provides a forecast for the global document management market overall and by geography and by service line. It covers the following:

- The document management market size for 2015 and the forecast for the document management market through 2016 to 2020?
- The document management market size and forecast for North America, specifically covering the U.S. and Canada, EMEA, specifically covering U.K., France, Germany, and Italy, Asia Pacific and Latin America
- The document management market size and forecast by service line for document management overall, inbound document management, outbound transactional, and outbound print management
- Identification of the leading vendors together with their revenues and market shares by geography and service line.





Contents

1. Customer Management Services Market Forecast by Region

-	Global Overview
-	North America
-	United States
-	Canada
-	EMEA
-	U.K. & Ireland
-	Germany
-	France
-	Italy
-	Rest of Continental Europe
-	Africa & Middle East
-	Asia Pacific
-	Latin America

Key Findings & Highlights

NelsonHall's "Global Document Management BPS Market Forecast: 2016- 2020" consists of 45 pages. It is a comprehensive forecast of the document management BPS market and is complemented by NelsonHall's self-service forecasting facility which enables users to download forecasts and vendor shares tailored to their needs across any combination 39 geographies, and 39 industry sectors.

The document management market continues to be impacted by the reduced emphasis on paper and increasing emphasis on use of digital media and especially smart phones.

However, this increasing adoption of digital and mobile as the preferred means of communication is creating opportunities for paper conversion to digital and for scan-on-demand services in support of existing paper ar The CMS market continues to grow steadily, with high growth in sales generation related activities and social media outsourcing counterbalancing more modest growth in customer care.

Report Length

45 pages

Report Author

John Willmott john.willmott@nelson-hall.com