



Global F&A BPS Market Forecast: 2016-2020

Market Forecast
Report Abstract

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research.nelsonhall.com





Who Is This Report For?

NelsonHall's "F&A BPS Market Forecast: 2016-2020" consists of 71 pages. It is a comprehensive forecast of F&A business process outsourcing and is complemented by NelsonHall's self-service forecasting facility which enables users to download forecasts and vendor shares tailored to their needs across any combination of F&A BPS service lines, 30 geographies, and 33 industry sectors.

NelsonHall's "Global F&A BPS Market Forecast: 2016-2020" report is designed for:

- Sourcing managers monitoring the finance & accounting business process outsourcing (BPS) industry and identifying vendor suitability for shortlists and RFPs
- Executives seeking assistance in identifying levels of F&A BPS vendor presence by service line and geography
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Scope of the Report

The report provides a forecast for the global finance & accounting business process services market overall and by geography and by service line. It covers the following:

- The finance & accounting BPS market size for 2015 and the forecast for the BPS market through 2016 to 2020?
- The F&A BPS market size and forecast for North America, specifically covering the U.S. and Canada, EMEA, specifically covering U.K., France, Germany, and Italy, Asia Pacific and Latin America
- The F&A BPS market size and forecast for each of multi-process F&A BPS, P2P outsourcing, O2C outsourcing (covering both multi-process O2C and standalone collections) and R2R outsourcing
- Identification of the leading vendors together with their revenues and market shares by geography and service line for each of the above.

Key Findings & Highlights

NelsonHall's "Finance & Accounting BPS Market Forecast: 2016-2020" consists of 71 pages.

This report covers finance & accounting business process services (BPS) service, providing market forecasts and vendor revenue shares for each combination of service line and geography.

The full breakdown of NelsonHall's BPS market forecast and vendor market shares across 78 BPS service lines, 30 geographies, and 33 industry sectors can be obtained via NelsonHall's Self-Service Forecast Tool.

This self-service tool is aimed at assisting executives in accessing the precise combinations of market size, growth, and vendor share information they require rapidly and cost-effectively, in support of more-informed decision-making.

In particular, the "NelsonHall Self-Service Market Forecasting tool" enables executives to tailor the scope of any market forecast or vendor market share download by selecting one or multiple service lines, geographies, and industry sectors and downloading market size, growth and vendor share information against these parameters. Furthermore, decision-makers are no longer inconvenienced by delays in manual production of customized reports on their behalf.

The tool now covers not just business process services but has subsequently been expanded to support 13 IT outsourcing service lines, also by geography and industry sector.

F&A BPO market continues to grow steadily, with significant growth in record-to-report services counterbalancing more modest growth in purchase-to-pay. Overall:

- P2P is becoming less significant in market and is the main focus of RPA and BPaaS to drive out cost and FTEs
- R2R is currently the main focus of major F&A BPS vendors and accounting for increasing proportion of activity
- Financial planning & budgeting is in its early stages but some vendors beginning to target this area
- Tax accounting: Big Four beginning to look at partnering with BPS vendors while BPS vendors are starting to encroach on the former territory of Big Four
- RPA will typically take 20% of FTEs out of F&A and quickly
- Pricing increasingly moving from FTE-based to transactional and fixed price under onslaught of RPA
- BPaaS increasingly offered around silos/pain points
- Analytics increasingly being integrated into services to drive behavior

Report Length

71 pages

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