



# Global Government BPO Market Forecast: 2014-2018

Market Forecast  
Report Abstract

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By John Willmott  
Healthcare & Insurance program  
NelsonHall

19 pages

[research.nelsonhall.com](http://research.nelsonhall.com)





## Who Is This Market Forecast For?

NelsonHall's "Global Government BPO Market Forecast: 2014-2018" report is a comprehensive market forecast report designed for:

- Sourcing managers monitoring industry-specific BPO in the government sector and identifying vendor suitability for shortlists and RFPs
- Executives seeking assistance in identifying levels of government industry-specific BPO vendor presence by geography
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Scope of the Report

The report provides a forecast for the global government industry-specific BPO market overall and by service line. It covers the following:

- The government industry-specific BPO market size for 2013 and the forecast for these markets through 2014 to 2018
- The government industry-specific BPO market size and forecast with particular emphasis on the U.S. and U.K. markets
- The government industry-specific BPO market size and forecast overall and for revenues and benefits and welfare-to-work
- Identification of the leading vendors together with their revenues and market shares by geography.

## Key Findings & Highlights

NelsonHall's "Global Government BPO Market Forecast: 2014-2018" consists of 19 pages.

The government BPO market remains strong in the U.K. and U.S., particularly in U.K. central government, where the move to shared services continues apace and new opportunities for outsourcing service delivery arise as the move to digital delivery accelerates.



## Contents

### 1. Government BPO Forecast by Geography

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- Global Overview

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- North America

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- United States

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- EMEA

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- United Kingdom

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- Asia Pacific

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### 2. Government BPO Vendor Market Shares and Market Forecast by Service Type

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- Government BPO

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- Revenues & Benefits BPO

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- Welfare-to-Work

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## Report Length

19 pages

## Report Author

John Willmott

[john.willmott@nelson-hall.com](mailto:john.willmott@nelson-hall.com)