



Happiest Minds Transforming Mortgage and Loan Services

Vendor Assessment
Report Abstract

March 2022

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11 pages





Who Is This Vendor Assessment For?

NelsonHall's 'Transforming Mortgage & Loan Services' Vendor Assessment for Happiest Minds is a comprehensive assessment of Happiest Minds's lending industry digital services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of M&L processes and identifying vendor suitability for M&L services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Happiest Minds began working with the banking industry in 2012, with an engagement for a global bank headquartered in Europe. It rewrote the bank's legacy core platform into a cloud-native, modular digital platform. It began working with the lending industry in 2015 with a consumer lending product implementation partnership for community-based institutions. Over time this expanded into commercial loan solution implementations.

Happiest Minds expanded its M&L services business into the U.K. in 2016 when it helped to automate lending processes and to create a marketplace for lending. Over time it has expanded the range of products and processes it delivers services for the M&L industry.

In 2017 Happiest Minds began delivering services for the leasing industry. It started with asset finance origination and credit reporting services for U.K. lessors. Since 2017 it has been expanding the range of services it offers to lessors. Leasing clients remain U.K.-based.

Scope of the Report

The report provides a comprehensive and objective analysis of M&L services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

11 pages

M&L Services Vendor Assessments Also Available for:

Capgemini
Capita
Coforge
Cognizant
DXC
EXL
Firstsource
FIS
Happiest Minds
Infosys
Mindtree
Mphasis
Sopra Steria
Sutherland
TCS
Tech Mahindra
Wipro
WNS