

## Learning Services

# **Infopro Learning**

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### Who is This Vendor Assessment For?

NelsonHall's Learning Services profile on Infopro Learning is a comprehensive assessment of Infopro Learning's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Learning Services and identifying vendor suitability for Learning Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Learning Services sector.

## **Key Findings & Highlights**

This NelsonHall vendor assessment analyzes Infopro Learning's offerings and capabilities in Learning Services.

Infopro Learning, founded in 1989 and headquartered in Plainsboro, New Jersey, is a performance consulting and training development company. Infopro Learning makes three brand promises to its clients: to provide meaningful learning experiences, measurable performance transformation, and sustainable operational excellence.

Infopro Learning provides content, delivery, administration, tech, and consulting services.

Infopro Learning's purpose is "Unlocking Human Potential."

Infopro Learning prides itself on its proprietary content focused on leadership, organizational development, and unconscious bias, presented as its "Custom content as a service" offering. Infopro Learning also provides third-party curated content.

Infopro Learning expects its new services (launched in 2020) to grow during 2021.

2020 saw the launch of its next-generation learning tech UNLOCK Learn with LMS and LXP features and functionality. Infopro Learning also uses third-party technology/tools.



## **Scope of the Report**

The report provides a comprehensive and objective analysis of Infopro Learning's Learning Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery structure, including the location of service delivery infrastructure.

## Learning Services Vendor Assessments also Available for:

AptaraCapgeminiConduentIBM Learning ServicesInfosys BPMLearning TribesNIIT LtdQARoundtable LearningSeertech SolutionsTesseract LearningUpside LearningUpsideLMS



#### **About The Author**

Nikki is a Principal Research Analyst at NelsonHall, with shared responsibility for HRO research globally. Nikki is responsible for HRO research in the areas of Recruitment Process Outsourcing (RPO), Managed Service Program (MSP)/Contingent Workforce Services (CWS), and Learning.

Nikki has a wealth of operational experience across the entire HR function, including talent acquisition, talent development, employee engagement, employee relations, compensation, benefits, payroll, employment law, and HR systems. She also has significant experience in leading and managing business transformation/integration and cultural change projects, including outsourcing key business functions, accelerated growth via TUPE transfers,



organization and process redesign, and M&A initiatives (including due diligence, rebranding, cultural realignment, and compensation and benefits changes).

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#### **About NelsonHall**

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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