



# Infosys Intelligent Enterprise for SAP

Report Abstract

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## Who Is This Point of View For?

NelsonHall's point of view on Infosys Intelligent Enterprise for SAP is a perspective on Infosys Intelligent Enterprise for SAP offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cloud consulting services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in cloud consulting services sector.

## Key Findings & Highlights

While SAP has become core to many large enterprise business processes, it has been slow to adapt as user and business expectations have evolved.

Similarly, ERPs now often lack the necessary agility to support the current business environment with organizations increasingly under pressure to digitalize their operations, automate processes to achieve increasing levels of straight-through processing and provide enhanced user experiences.

SAP is taking two approaches to tackling these challenges. Firstly, SAP itself is evolving to address these challenges by modernizing its ERP software.

Secondly, the company is addressing the need for increased flexibility and functionality through partnership.

Infosys' Intelligent Enterprise offering seeks to meet these needs for ERP modernization. It aims to address the challenges inherent in monolithic ERP systems implemented over the last twenty years, through:

- Digital re-engineering
- Leveraging technology
- Re-imagining the enterprise
- User experience.

Infosys Intelligent Enterprise combines Nia, Infosys' "knowledge-based AI platform", with its AssistEdge RPA platform, and its ValuePLUS SAP application management framework. It also integrates directly with SAP products including Leonardo and Solution Manager while leveraging HANA's native machine learning capability with other ML technologies.

The use cases for Infosys Intelligent Enterprise multiple areas: automation-related use cases, typically based on AssistEdge, and machine learning-related use cases, involving the application of Nia & other machine learning technologies.

Infosys currently has ~125 automation use cases across industries tailored to specific industry verticals.

ERPs have historically been slow to evolve as new technologies and capabilities are introduced. By introducing Intelligent Enterprise offerings to augment core SAP functionality, Infosys is positioning itself to provide

the capabilities that clients seek but SAP has yet to deliver: vertical and horizontal targeted solutions that utilize intelligence and automation to maximize their value.



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2. Intelligent Enterprise Applies Nia AI Platform Across SAP Stack

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4. Enhancing AI Functionality within Intelligent Enterprise Platform

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## Report Length

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