



Infosys RPA and AI in Banking BPS

Vendor Assessment
Report Abstract

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10 pages





Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPS Vendor Assessment for Infosys is a comprehensive assessment of Infosys' RPA and AI offerings and capabilities for the banking industry designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of RPA and AI services and identifying vendor suitability for banking industry (consumer banking, commercial banking, and capital markets) RPA and AI services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

This NelsonHall assessment analyzes Infosys' offerings and capabilities in RPA and AI services for the banking industry. Infosys is one of a number of banking services vendors analyzed in NelsonHall's comprehensive industry analysis programs.

Infosys has been active in implementing automation capabilities for clients' operations over the past ten years. These capabilities were productized as the first AssistEdge solution, which provided data extraction and updates.

In late 2008, Infosys implemented its first RPA deployment at a banking client. A consumer lending client requested automation of data extraction, enrichment, and updates. Infosys implemented this capability using proprietary tools, specifically AssistEdge and the recently launched Infosys MANA solution over the course of its RPA journey.

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2. Revenue Summary

3. Key Offerings

4. Delivery Capabilities & Partnerships

5. Target Markets

6. Strategic Direction

7. Strengths & Challenges
 - 7.1 Strengths

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8. Outlook

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' RPA and AI services for banking offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

10 pages

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RPA and AI services for the Banking Industry Vendor Assessments Also Available for:

Capgemini

CSC

EXL

Infosys

HCL

Infosys

IBM

Infosys

L&T Infotech

TCS

Tech Mahindra

VirtusaPolaris

Wipro