



Vendor Profile

Quality Engineering

Infosys

Report Abstract

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18 pages

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Who is this Vendor Assessment for?

NelsonHall's Quality Engineering profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

Infosys has renamed its testing practice Infosys Quality Engineering (IQE). The practice is a horizontal service line with P&L responsibility. It services Infosys' six main verticals: services, utilities, resources, and energy; communications, media, and technology; manufacturing, retail, CPG, and logistics; banking and financial services; healthcare and insurance; and life sciences.

IQE is an extensive practice within Infosys and had 29k career testers at the end of calendar year 2023. IQE's headcount does not include an additional 2k career testers working in other Infosys units.

IQE has ~550 clients. Major IQE clients include tier-one organizations: Proximus, ArcelorMittal, Arizona Public Service, Dow Jones, E.ON, Honda, Kraft Heinz, National Australia Bank (NAB), Telenet, Prime Therapeutics, and VodafoneZiggo.

An important element of the strategy of IQE is around vertical-specific offerings.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

Vendor Profiles Available

- Apexon
- Atos/Eviden
- Aspire Systems
- Capgemini
- Cigniti
- Coforge
- EPAM
- Expleo
- LTIMindtree
- Movate (formerly CSS Corp.)
- NTT DATA
- Planit
- TCS
- Tech Mahindra
- TestingXperts
- Trigent
- Virtusa
- Wipro
- Xoriant.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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About NelsonHall

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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