

Adobe Experience Cloud Services

Infosys

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Who is this Vendor Assessment for?

NelsonHall's vendor profile on Infosys is a comprehensive assessment of Infosys' Adobe Experience Cloud offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing IT services suppliers of front-office, Adobe Experience Cloud, and digital transformation applications
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector and examining growth areas within IT services.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in Adobe Experience Cloud services.

Infosys had revenues of \$16.3bn in FY22, the year ending March 31, 2022. Its Q3 FY23 revenues were \$4.7bn and headcount at the end of December 31, 2022 was \sim 347k.

Infosys' X Blue Acorn iCi Adobe Practice (IBAP) sits within the Digital Experience service line, which focuses on digital marketing, digital commerce, and digital interactions/UX services. IBAP has dedicated sales and delivery organizations. It is structured around three key components:

- Blue Acorn iCi in the U.S. for client-facing activities, including sales and advisory services
- A delivery organization with its core in India
- Adobe CoEs in charge of portfolio and IP management, including industry solutions, accelerators, and methodologies, alongside training and upskilling.

The company has made two acquisitions that expand its Adobe services capabilities: oddity and Blue Acorn iCi.



Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' Adobe Experience Cloud capabilities and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Adobe Experience Cloud Services Vendor Assessments also available for:

- Concentrix
- EPAM Systems
- IBM
- LTI
- Mindtree
- NTT DATA
- TCS.



About The Author

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Kishore focuses on application services related to cloud-based/SaaS platforms.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com



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