



# Infosys Digital Bank Transformation: Establishing New Digital Banks

Vendor Assessment  
Report Abstract

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9 pages





## Who Is This Vendor Assessment For?

NelsonHall's Digital Banking Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys's Digital Banking Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for Digital Banking Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

Infosys has taken a proprietary solution-based approach to digital enablement. It has been providing digital capabilities since 2005 when it productized its data extraction capabilities with the first AssistEdge solution. Today the Finacle platform, which was initially developed in 1999, has been modularized and the modules are used to digitally enable specific bank product lines as required by banks.

AI is part of Infosys' digital offerings. Infosys started its AI initiatives in banking in 2012 with an engagement at a mortgage lending client. The client asked Infosys to address the loan onboarding audit process and extract data, then analyze the data to predict collectability of loans which might end up delinquent. Since then Infosys has been applying AI to processes across the entire range of bank processes.

## Scope of the Report

The report provides a comprehensive and objective analysis of Digital Banking services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

9 pages

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## Digital Banking Services Vendor Assessments Also Available for:

Atos

Capgemini

DXC

FIS

Happiest Minds

Infostrech

Infosys

Kuliza

L&T Infotech

Sopra Steria

TCS

Virtusa

Wipro

WNS