

Learning Platforms

Infosys

Report Abstract

August 2023

By Nikki Edwards
Principal Research Analyst
NelsonHall

23 pages

Contents of Full Report

- 1. Introduction
- 2. Key Offerings
- 3. Delivery Capabilities
- 4. Target Markets
- 5. Strategy
- 6. Strengths & Challenges
 - 6.1. Strengths
 - 6.2. Challenges
- 7. Outlook
- 8. Appendices



Who is this Vendor Assessment for?

NelsonHall's Learning Platforms profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of learning platforms and identifying vendor suitability for learning platform RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the learning platform sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in learning platforms.

Established in 1981, Infosys is an NYSE-listed global consulting and IT services company with over 343k employees. Infosys Wingspan, a Talent Transformation platform, is helping organizations across industries to navigate the new normal. The platform was created to collaborate with clients and ensure that their employees are engaged, constantly learning, and becoming resilient, even while working remotely. Infosys Wingspan is a next-gen, Al-powered talent incubator at its core. With its added generative Al capabilities, the platform will accelerate and amplify learning for every user.

Organizations who want an enterprise-grade, single platform, built using one code base, that brings the latest innovation: cognitive computing (using Al/ML and generative Al), gamification, reimagined pedagogy (five purpose-based ways to facilitate learning), learning analytics, AR/VR/MR, and smart classrooms, focused on skilling for the future, should consider Infosys Wingspan or Infosys Wingspan Lite.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' Learning Platform offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.



Learning Platform Vendor Assessments available for:

Cornerstone
Degreed
Edflex
Infopro Learning
Infosys
Invince
Komensky
Learn Amp
Learning Pool
NIIT MTS
NovoEd
Seertech Solutions
Tenneo
Tesseract Learning
Totara.

Bridge (LTG plc)



About The Author

Nikki is a Principal Research Analyst at NelsonHall, with shared responsibility for HRO research globally. Nikki is responsible for HRO research in the areas of Learning Platforms, Learning Services, Managed Service Program (MSP), and, previously, Recruitment Process Outsourcing.

Nikki has a wealth of operational experience across the entire HR function, including talent acquisition, talent development, employee engagement, employee relations, compensation, benefits, payroll, employment law, and HR systems. She also has significant experience in leading and managing business transformation/integration and cultural change projects, including outsourcing key business functions, accelerated growth via TUPE transfers,



organization and process redesign, and M&A initiatives (including due diligence, rebranding, cultural realignment, and compensation and benefits changes).

Nikki can be contacted at:

Email: nikki.edwards@nelson-hall.com

Twitter: @NikkiE_NH

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466 Phone: +1 857 207 3887

London

29 Rose Hill Binfield Bracknell, RG42 5LH Phone: +44(0) 208 638 7282

Paris

115 rue de Reuilly,75020 Paris

Phone: +33 (0)6 23 81 17 54

Copyright © 2023 by NelsonHall. All rights reserved. No part of the publication may be reproduced or distributed in any form, or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher. The information provided in this report shall be used only by the employees of and within the current corporate structure of NelsonHall's clients, and will not be disclosed to any other organization or person including parent, subsidiary, or affiliated organization without prior written consent of NelsonHall. NelsonHall exercises its best efforts in preparation of the information provided in this report and believes the information contained herein to be accurate. However, NelsonHall shall have no liability for any loss or expense that may result from incompleteness or inaccuracy of the information provided.