



Infosys Multi-Process HRO

Vendor Assessment

March 2016

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11 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) vendor assessment for Infosys is a comprehensive assessment of Infosys' MPHRO offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

Infosys is an Indian headquartered BPO provider that began delivering HRO services in 2005 including multi-process HR outsourcing (MPHRO), payroll, learning services, and RPO.

The company's MPHRO offering includes workforce administration, payroll, compensation and benefits, learning and development services, and recruitment services.

Infosys primarily targets its existing BPO clients for its HRO services. Approximately 45% of its MPHRO clients are from the large market.

The company has 11 MPHRO clients and supports ~306k employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

11 pages

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MPHRO Vendor Assessments Also Available for:

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