

Infosys Software Testing

Vendor Assessment Report Abstract

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14 pages

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Who Is This Vendor Assessment For?

NelsonHall's software testing vendor assessment for Infosys is a comprehensive assessment of Infosys' software testing offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for software testing services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the software testing sector.

Key Findings & Highlights

Infosys primarily provides software testing services through its Independent Validation Services (IVS) unit. IVS is a large practice, with 17k career testers at the end of 2015 and 19k at the end of FY 2016. Major clients include tier one organizations: Telstra, Kraft Foods, Honda, and NAB. IVS has a track record in gaining very large standalone testing contracts, with TCVs of ~\$100m and a regular flow of contracts in the \$10m-\$50m range.

Infosys has changed the structure of IVS, which until 2010 was an independent practice and horizontal service line. In 2010, it became a virtual line with delivery embedded in the ADM verticals, to favor verticalization of offerings. In April 2015, Infosys decided to restore IVS to its previous horizontal status. With this new status, IVS gained capabilities in data testing, performance engineering, and PES.

Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' software testing offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.





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Report Length

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