



# Infosys Smart IT Utilities Services

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's Smart IT Utilities Services Vendor Assessment for Infosys is a comprehensive assessment of Infosys' smart IT utilities services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for smart IT utility services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in smart IT utility services.

## Key Findings & Highlights

Infosys' offerings for the utility industry are based on three core areas:

- Artificial Intelligence (AI)-powered core: utilizes data, predictive analytics, and machine learning to distill actionable insights for uninterrupted service
- Agile digital at scale: creates an 'as-a-service' ecosystem with APIs to support cloud-hosted applications, Industrial Internet of Things (IIoT), and enterprise mobility
- Always-on learning: training key stakeholders in new technologies to engage customers, rationalize cost of service, and prevent outages.

## Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' smart IT utilities service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

12 pages

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