



# Supply Chain Transformation for Sustainability

## Infosys

### Report Abstract

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16 pages

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## Who is this Vendor Assessment for?

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NelsonHall's supply chain transformation for sustainability profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of supply chain services with a focus on sustainability services and identifying vendor suitability for supply chain services with a focus on sustainability RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in supply chain services with a focus on the sustainability sector.

## Key Findings & Highlights

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With ~8,900 supply chain FTEs and ~75 clients worldwide, Infosys offers end-to-end supply chain capabilities across consulting, managed services, and technology. These services are integrated as 'One Infosys' and aim to deliver business values such as improved efficiency, effectiveness, and experience. With a focus on a "live" supply chain, Infosys' supply chain offering is focused on solving client challenges while leveraging digital supply chain offerings.

NelsonHall expects Infosys to further invest in redefining or renewing some of the existing offerings and identifying potential areas for value-added upstream new offerings such as planning-as-a-Service and platform-as-a-Service to continue to drive growth in SCM revenue and stay relevant in the market.

Infosys has a vision of "live" supply chains, meaning resilient, sustainable, and sentient. Infosys positions its supply chain offering by focusing on "re-imagine supply chain." This includes:

- The supply chain network to become "live at core," e.g., supporting shifts in the business model to eCommerce
- The supply chain platforms to become "live at scale" by harnessing the power of data and AI
- The supply chain experience and process to become "live by design", e.g., making supply chain platforms user-friendly.

As part of its "live" supply chain concept, Infosys has been focused on creating an agile, resilient and autonomous "industry 5.0 digital supply chain".

## Scope of the Report

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The report provides a comprehensive and objective analysis of Infosys' supply chain transformation and sustainability offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

## Supply Chain Transformation for sustainability Vendor Assessments is also available for:

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Accenture

Capgemini

Genpact

GEP

TCS

Tech Mahindra

WNS.

## About The Author

Vaibhav is a Principal Analyst with responsibility for NelsonHall’s F&A & Supply Chain Transformation research program.

Vaibhav assists both buy-side and vendor organizations in assessing opportunities and supplier capability and advising on operational transformation in the F&A and supply chain management domains.

Prior to joining NelsonHall, Vaibhav worked for over 13 years in various consulting/BPS industry roles, assisting clients with their sourcing and procurement transformation. Vaibhav has worked with Genpact, Accenture, and GEP, assisting Fortune 100 clients with sourcing, spend analytics, and procurement transformation assignments. He also worked with Novartis Healthcare in an internal consulting role supporting indirect procurement.



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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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