



# Innovation Group Workers' Compensation BPS

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's workers' compensation BPS profile on Innovation Group is a comprehensive assessment of Innovation Group's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers in the workers' compensation market and identifying vendor suitability for workers' compensation BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Innovation Group's offerings and capabilities in the workers' compensation BPS sector.

Innovation Group is one of a number of insurance BPO providers analyzed in this comprehensive industry analysis.

Innovation Group became a public company in 2000; at this time it was purely a technology provider, with no BPS presence. The company has since grown through a series of acquisitions which have expanded its geographical presence and offerings portfolio.

## Scope of the Report

The report provides a comprehensive and objective analysis of Innovation Group's workers' compensation BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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## Report Length

7 pages

## Workers' Compensation BPS Vendor Assessments also available for:

Crawford, CSC, EXL, HGS, Sedgwick, WNS, Xchanging, Xerox