

Mercer Australia Benefits Adminstration

Vendor Assessment

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7 pages







Who Is This Vendor Assessment For?

NelsonHall's Benefits Administration vendor assessment for Mercer Australia is a comprehensive assessment of Mercer Australia's benefits administration offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits administration sector.



Key Findings & Highlights

Mercer is a global provider of HR and related financial advice and services.

Mercer's Oceania benefits administration offering includes superannuation services including corporate master trust and standalone third party administration services.

Mercer has ~370 clients and ~1.2m members, with AU\$60bn in funds under administration across its Oceania benefits administration business.

Scope of the Report

The report provides a comprehensive and objective analysis of Mercer Australia's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges
- 8. Outlook

Report Length

7 pages

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Benefits Administration Vendor Assessments Also Available for:

ADP

Aon Hewitt

Capita

Empyrean

Fidelity

Mercer U.S.

Mercer U.K.

Morneau Shepell

Secova

Willis Towers Watson

Xerox Services