



Mphasis-Digital Risk Next Generation Mortgage and Loan BPS

**Vendor Assessment
Report Abstract**

September 2017

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8 pages**





Who Is This Vendor Assessment For?

NelsonHall's Next Generation Mortgage and Loan (M&L) BPS vendor assessment for Mphasis-Digital Risk is a comprehensive assessment of Mphasis-Digital Risk's next generation M&L BPS offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of capital market process outsourcing and identifying vendor suitability for M&L BPS RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

This NelsonHall assessment analyzes Mphasis-Digital Risk's offerings and capabilities in mortgage and loan BPS. Mphasis-Digital Risk is one of a number of mortgage and loan BPS companies analyzed in NelsonHall's comprehensive industry analysis programs.

Mphasis is a publicly listed IT and BPS services provider which is majority owned (60.5%) by private equity firm Blackstone. From 2006 to 2013, EDS and then HP acquired a significant ownership interest in Mphasis, starting at 40% and rising to 60%. Mphasis entered the M&L BPS business in 2013, with the acquisition of Digital Risk Services for \$175m.

Digital Risk was founded in 2005 to provide loan review services for defaulted loans in mortgage backed securities through analytics and heuristic models. Over time it expanded, providing BPS services to lenders and services. In 2011, Digital Risk introduced analytics and mortgage origination solutions to its offering set; over time, it acquired origination licenses from 48 out of 50 U.S. states. In 2013, Digital Risk was acquired by Mphasis for its origination, forensics, collateral valuation and analytics offerings in mortgage services. Mphasis renamed its M&L BPS business as 'Mphasis-Digital Risk' in order to establish a clear brand identity for its M&L services activities. All of Mphasis-Digital Risk's M&L BPS is delivered in support of U.S. based lenders.

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Scope of the Report

The report provides a comprehensive and objective analysis of M&L offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

8 pages

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M&L BPS Vendor Assessments Also Available for:

Atos
Capgemini
Computershare
First Source
Genpact
IBM
Infosys
Intelenet
Mphasis-Digital Risk
SLK Global
Sutherland
Tata BSS
TCS
Wipro
WNS.