

# NGA HR Payroll Services

Vendor Assessment Report Abstract

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# Who Is This Vendor Assessment For?

NelsonHall's Payroll Services Vendor Assessment for NGA HR is a comprehensive assessment of NGA HR's Payroll Service offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

# **Key Findings & Highlights**

NGA Human Resources (NGA HR), operates as a subsidiary of Northgate Information Solutions Holdings Limited (Northgate I.S.). NGA offers outsourcing services across HR and payroll, SaaS technology in the form of regional proprietary HR and payroll platforms, and related systems integration services. It services ~13k clients and ~5m client employees across ~145 countries (53 of which are processed directly through its proprietary payroll platform, euHReka), in 25 languages.

NGA HR has ~8.5k employees, delivering consulting, technology and outsourcing services, and has offices in 35 countries. NelsonHall estimates that in addition to 110 MPHRO clients it has ~8,000 payroll service clients globally.

NelsonHall estimates that NGA HR provides payroll services to ~300 enterprise customers and ~7,800 small and medium sized businesses. In the U.K., NGA HR pays ~40% of the working population, which equates to ~60m payslips per year.

NGA HR offers fully managed payroll services in:

- North America
- EMEA
- APAC
- LATAM.

Limited (bureau) payroll services and SaaS only payroll services are offered in the U.K., Ireland and Australia.



## **Scope of the Report**

The report provides a comprehensive and objective analysis of NGA HR's payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.

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### **Report Length**

23 pages





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## Payroll Services Vendor Assessments also Available for:

ADP Capita Ceridian CloudPay Excelity Infosys MHR Neeyamo OneSource Virtual Paychex Ramco SafeguardWorld Interntional SD Worx Sopra HR