



NGA Human Resources Payroll Services

Vendor Assessment
Report Abstract

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20 pages

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Who Is This Vendor Assessment For?

NelsonHall's Payroll Services Vendor Assessment for NGA Human Resources is a comprehensive assessment of NGA Human Resource's payroll service offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

Key Findings & Highlights

NGA Human Resources (NGA HR) offers HR and payroll services, HR platforms, and related system integration services. It services ~6.5m client employees across 145 countries in 33 languages.

Its HR services include:

- HR outsourcing:
 - HR administration services
 - Payroll services
 - MPHRO services, all of which have a payroll service embedded
- HR technology provision and support (~11%): HR/payroll software is offered:
 - On premise (~5%)
 - Cloud based (SaaS) HR and payroll software (~6%): offered as either a client dedicated or multi-tenant architecture and including application maintenance. Technologies include SAP, based on its proprietary euHReka product, as well as country specific offerings such as ResourceLink (supporting the U.K., Ireland and South Africa), Preceda (supporting Australia, New Zealand and the Philippines), and Moorepay (supporting U.K. SME organizations)
- HR consulting (systems integration services which do not relate to the onboarding of an outsourcing client.

NGA Human Resources' global headquarters are in the U.K. Regional headquarters are: U.K. and Ireland (Hemel Hempstead), EMEA (Brussels), Americas (Jacksonville), Asia (Singapore) and Australia (Melbourne). It also has local presence in approximately 30 countries and has capability to service payrolls directly (without payroll partners) for ~50 countries.

Scope of the Report

The report provides a comprehensive and objective analysis of NGA Human Resources' payroll service offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



Contents

1.	Background
2.	Revenue Summary
3.	Key Offerings
4.	Delivery Capability and Partnerships
5.	Target Markets
6.	Strategy
7.	Strengths & Challenges
	7.1 Strengths
	7.2 Challenges
8.	Outlook

Report Length

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Payroll Services Vendor Assessments also Available for:

ADP

Capita

Ceridian

CGI

HP

Infosys

OneSource Virtual

Raet

Ramco Systems

SafeGuardWorld International

SD Worx

Sopra Steria

Talent2

TCS