

NIIT Learning Services Learning BPO Services

Vendor Assessment Report Abstract

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15 pages







Who Is This Key Vendor Assessment For?

NelsonHall's Learning BPO Services Vendor Assessment for NIIT is a comprehensive assessment of NIIT's learning services offerings and capabilities designed for:

- Buyers of learning services, including sourcing managers monitoring the capabilities of existing suppliers of learning outsourcing and identifying vendor suitability for learning RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Learning BPO services offered by NIIT include:

- Learning strategy and ROI
- Curriculum design
- Content development & management; including custom content
- Learning delivery and management
- Technology integration and management
- Learning administration
- Learning infrastructure management.

In addition, NIIT provides:

- Catalog content
- LMS
- Virtual labs
- Student retention services
- Strategic assessments.

Contents

- 1. Background
- 2. **Revenue Summary** 3. Key Offerings 4. Delivery Capability and Partnerships 5. **Target Markets** 6. Strategy 7. Strengths and Challenges 7.1 Strengths 7.2 Challenges 8. Outlook



Scope of the Report

The report provides a comprehensive and objective analysis of NIIT's learning services outsourcing offerings, capabilities and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery locations.

Report Length

15 pages

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Learning Services Outsourcing Vendor Assessments Also Available for:

Accenture, Aon Hewitt, Genpact, GP Strategies, IBM, Intrepid Learning Solutions, Infosys, QA, Talent2, The Learning Factor, Raytheon Professional Services and Xerox Learning Services