

## Healthcare Operational Analytics Services

# **NTT Data**

### **Report Abstract**

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### Who is This Vendor Assessment For?

NelsonHall's "Healthcare Operational Analytics Services" report is a comprehensive market assessment report designed for:

- Sourcing managers investigating sourcing developments within the healthcare analytics market
- Vendor marketing, sales and business managers developing strategies to target operational analytics opportunities within healthcare payers & providers
- Financial analysts and investors specializing in the business services sector, including analytics services.

### **Key Findings & Highlights**

- NTT DATA's healthcare operational analytics services capabilities leverage both payer and provider expertise and are well-positioned to implement value-based care initiatives on behalf of clients
- At the corporate level, NTT DATA has prioritized the U.S. healthcare practice for investment and growth
- NTT DATA's expertise includes a wide variety of commercial sector claims processing platforms, including the widely used TriZetto Facets and QNXT platforms and the less frequently used Oracle OHI, DST AMISYS, HealthEdge HealthRules, and Health Trio platforms. This claims expertise will prove valuable where NTT DATA seeks to carve out BPaaS contracts in the claims function.

### **Scope of the Report**

The report provides a comprehensive and objective analysis of NTT Data's healthcare operational analytics offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery locations.



#### **About The Author**

Sven is a Principal Analyst with global responsibility for NelsonHall's Healthcare & Insurance BPS research program. He covers P&C and life & annuities insurance, in addition to healthcare payer and provider BPS.

Sven supports both the buyers and sellers of healthcare & insurance BPS as they develop and execute their business strategies, operations, and goto-market approaches. He is a recognized industry thought leader with 20 years' experience and a global perspective in roles as an industry analyst, management consultant, corporate strategist, and marketing strategist.



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#### **About NelsonHall**

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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