

# **Payroll Services**



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# Who is This Vendor Assessment For?

NelsonHall's Payroll Services profile on PwC is a comprehensive assessment of PwC's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Payroll Services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Payroll Services sector.

# **Key Findings & Highlights**

PwC is a multinational professional services partnership with a network of member firms structured as separate legal entities with limited liability partnerships. It has 342k employees across 151 countries. PwC's global payroll operations offer managed services and currently support ~35 global payroll clients with payrolls across 70 countries. PwC offers domestic payroll services across all its countries. Its global services developed in ~2014 from a need for a better platform to support countries across Africa. Its proprietary platform, GPP, is developed and supported by its Mauritius office, and its global payroll services are primarily managed via its U.K. practice.

PwC offers several complementary services, such as HCM systems integration, alongside its global payroll services. Its services include deploying platforms such as Workday and other HCM platforms. In April 2023, it expanded its deployment capability to support Dayforce HCM deployments by acquiring People Force. The acquisition added fifty U.K. employees. Complementary services also include workforce consulting, global mobility, and tax consulting.

### Scope

The report provides a comprehensive and objective analysis of PwC's Payroll Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.



# Payroll Services Assessments also Available for:

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activpayroll	
ADP	
Alight Solutions	
AscentHR	
CloudPay	
Deel	
isolved	
Neeyamo	
OSV	
PapayaGlobal	
PayBix	
Paychex	
Paylocity	
Ramco	
Safeguard Global	
SD Worx	
TMF Group	
UKG	
Vistra	
Zellis.	



### **About The Author**

Liz is NelsonHall's HR & Talent Transformation Research Director, with global responsibility for HR research and client support.

Her focus areas are payroll transformation and broader HR transformation, including multi-process HR services and technologies.

Liz leads the HR team in providing the most comprehensive and in-depth coverage of HR & Talent Transformation markets in the world, and is a leading voice on how HR and Talent can be reimagined globally, blending the human touch with automation and AI, revolutionizing experiences, and offering new ways of working to drive improved outcomes both at an enterprise and individual level.

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### **About NelsonHall**

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com



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