NelsonHall Vendor Profile

Process Discovery & Mining Technology Evaluation 2021

QPR Software

Report Abstract

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Bailey Kong

Digital Technology Analyst

NelsonHall

15-pages

Contents of Full Report

Who is This Vendor Assessment For?

NelsonHall's Process Discovery & Mining Technology Evaluation, provides an assessment of QPR Software's process discovery & mining platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Process Discovery & Mining platforms and identifying vendor suitability for RFPs

- Process reengineering and RPA and intelligent automation center of excellence personnel evaluating process discovery & mining platform capability

- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers

- Financial analysts and investors covering intelligent automation and process discovery & mining platforms.

Key Findings & Highlights

QPR ProcessAnalyzer supports ERP systems, web apps, files, and databases. Extracting data to QPR ProcessAnalyzer is mainly done through connectors. The company has pre-built ones for many large systems: ODBC, OleDB, ABO.NET (SQL), SAP (R/3 SAP .NET Connector, SAP S/4HANA OBDC), Salesforce, and generic Web services.

QPR ProcessAnalyzer offers a customizable UI to show discovered as-is processes and can be used for comparisons. It can use flowcharts to analyze other data types, e.g., using nodes to represent resource types (e.g., users or organizational departments).

Digging into the root cause of a problem can be initiated from the analysis used to find the problem. QPR ProcessAnalyzer helps users identify root causes by showing commonalities of the afflicted case data. Many analyses can be used in conjunction with each other to drill down into critical cases and determine root causes readily.

QPR Software uses a user-based licensing model. It offers an online certification program, where the training material and access to the company's wiki knowledge base are available online and free of charge.

QPR Software had, on average, 88 employees in 2020, with about half dedicated to process mining. The company operates two offices.

QPR Software currently has ~105 clients, with 20 having signed with the company in the last 12 months.

Scope of the Report

The report provides a comprehensive and objective analysis of QPR Software's process discovery and mining capabilities, covering QPR ProcessAnalyzer's functionality for:

- Data extraction, transformation, and loading

- Process analysis

- Process improvement

- Process monitoring

- Corrective action enablement

- Administration.

This report also assesses QPR Software's product development strategy and strengths and challenges.

Process Discovery & Mining Vendor Assessments also Available for:

ABBYY

Apromore

Celonis

EdgeVerve

FortressIQ

Kryon

Logpickr

Mehrwerk

Minit

myInvenio

Process Analytics Factory (PAF)

Process Diamond

Skan

Software AG

Soroco

StereoLOGIC

UiPath

UpFlux

About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

Bailey can be contacted at:

- Email: bailey.kong@nelson-hall.com

- Twitter: @BaileyK_NH

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston
Riverside Center,

275 Grove Street, Suite 2-400, Newton MA 02466
Phone: +1 857 207 3887

London
Unit 6, Millars Brook,
Molly Millars Lane,
Wokingham, RG41 2AD
Phone: + 44(0) 203 514 7522

Paris
4 place Louis Armand,
Tour de l'Horloge,
75012 Paris
Phone: + 33 1 86266 766