Sedgwick
P&C Insurance BPO

Vendor Assessment
Report Abstract

October 2013

P&C Insurance BPO
Industry Sector Analyst
NelsonHall

9 pages

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Who Is This Vendor Assessment For?

NelsonHall's P&C Insurance BPO profile on Sedgwick is a comprehensive assessment of Sedgwick's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of P&C insurance BPO services to serve the and identifying vendor suitability for P&C insurance BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Sedgwick's offerings and capabilities in the P&C insurance sector.

Sedgwick is one of a number of P&C insurance companies analyzed in this comprehensive industry analysis.

Sedgwick began in 1969 as a regional U.S. third party administrator (TPA) in California called National Compensation Services. Sedgwick began providing workers' compensation claims administration services in 1971.

Sedgwick now offers technology-enabled services to employers, focusing on workers' compensation; disability; FMLA, and other employee absence; managed care; general, auto, and professional liability coverage; warranty and credit card claims services; fraud and investigation; structured settlements; and Medicare compliance services.

Scope of the Report

The report provides a comprehensive and objective analysis of Sedgwick's P&C insurance BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

9 pages

P&C Insurance BPO Vendor Assessments also available for:

Genpact, Infosys, Innovation Group, TCS, Wipro and WNS

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