

# Sopra HR Solutions Payroll Services

Vendor Assessment Report Abstract

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12 pages



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#### Who Is This Vendor Assessment For?

NelsonHall's Payroll Outsourcing Vendor Assessment for Sopra HR Solutions is a comprehensive assessment of Sopra HR Solutions' Payroll Outsourcing offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR decision makers.

# **Key Findings & Highlights**

Sopra HR Solutions, part of the Sopra group, headquartered in France, is a payroll outsourcing provider, founded in 1968 as an application services vendor; it has more recently been building BPO capabilities, particularly in human resources and banking. It has ~350 employees dedicated to its payroll business and provides services to 10 European countries: France, Spain, Belgium, Germany, Luxembourg, U.K. Switzerland, Italy, Morocco and Tunisia; the main countries serviced (with over 80% of payslips) are France and Spain. Managed payroll services represents around 10% of all customers, most of which are in Spain.

Payroll processing services (80% of revenue share) include:

- Payroll processing
- Payroll outputs including reports, interfaces, lodgments, bank file, financial posting and payslips
- Regulatory compliance
- Supply of payroll or integrated payroll/HRIS with applications maintenance and hosting.

Managed payroll services (20% of revenue share) include:

- Managed processes with payroll subject matter expertise
- Managing operations including accuracy and timeliness of payroll process
- Data entry including Tier 1 and 2 helpdesk in local language and using in-country resources.



## Scope of the Report

The report provides a comprehensive and objective analysis of Sopra HR Solutions' payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- · Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



#### **Contents**

- Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges
- 8. Outlook

# **Report Length**

12 pages

### **Report Author**

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# Payroll Outsourcing Vendor Assessments also Available for:

ADP

Capita

Ceridian

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