



Impact Assessment

Supply Chain Transformation in the Utilities Sector

Report Abstract

January 2023

John Willmott

CEO

NelsonHall

19 pages

Contents of Full Report

1. Summary of Supply Chain Transformation in the Utility Sector
2. Supply Chain Administration & Operations Expenditure
3. Time Required to Implement Supply Chain Volume Change
4. Requirements from Optimized Supply Chains
5. Supply Chain Transformation Initiatives Planned
6. Vendor Involvement in Supply Chain Transformation Initiatives

Who is this Market Analysis for?

NelsonHall’s “Supply Chain Transformation in the Utilities Sector” report is a survey of supply chain leaders in utility companies to ascertain the extent and nature of the demand for supply chain transformation as a result of dramatic economic changes and supply chain disruption. In particular, the report identifies supply chain leader requirements from optimized supply chains, the patterns of supply chain transformation initiatives planned, and expectations from vendor involvement. The report is designed for:

- Vendor marketing, sales, and business managers wishing to understand the nature of the requirement for supply chain transformation in the utilities sector
- Utilities sector executives interested in understanding supply chain transformation intentions among their peers
- Financial analysts and investors specializing in the services sector who are looking to understand the impact of the dramatic economic changes arising from mismatches between supply and demand “post-Covid” and exacerbated by Russia’s invasion of Ukraine on the utilities sector’s supply chain transformation strategies.

Key Findings & Highlights

NelsonHall’s analysis of supply chain transformation in the utilities sector consists of 19 pages. The report identifies that:

- Less than a third of supply chain leaders in the utilities sector are highly satisfied with their ability to predict, sense, and adjust in real time; inventory optimization; demand forecasting accuracy; and end-to-end visibility of supply chain performance
- 26% of utility enterprises have active or planned supply chain transformation initiatives over the next two years
- There is an 8% net change in favor of increased supply chain operations outsourcing relative to insourcing.

This report is one of a series of detailed individual sector reports on supply chain transformation published by NelsonHall.



Scope of the Report

The report analyzes supply chain transformation requirements and intentions across major utility companies globally and addresses the following questions:

- To what extent are utility companies intending to outsource or insource more of their supply chain operations?
- What are the key areas of supply chain optimization over the next two years?
- How long does it take the logistics and supply chain functions within utility companies to scale their operations up or down by 20%?
- What are the key challenges within utilities sector supply chains?
- How adequate are existing supply chain processes and business models in the utility sector to support the future needs of the business?
- What benefits and characteristics are sought from optimized supply chains in the utilities sector?
- What supply chain transformation initiatives are planned by utility companies over the next two years?
- Which technologies are perceived as key within supply chain transformation by utilities sector supply chain leaders?
- To what extent will utility companies involve vendors in their supply chain transformation initiatives, and in which areas will they consider using a managed service?

The sectors covered in this series include:

- Automotive
- CPG
- Energy
- Healthcare provider
- High-tech
- Pharmaceuticals
- Retail
- Telecoms
- Transportation
- Travel
- Utilities.

The regions covered are:

- North America
- EMEA
- Asia Pacific.

About The Author

John is CEO of NelsonHall, the leading business process services (BPS) and IT services (ITS) research and analysis firm, and is widely regarded as one of the world's leading authorities on achieving business transformation through the application of BPS. John can be contacted at:

- Email: john.willmott@nelson-hall.com
- Twitter: [@John_NH](https://twitter.com/John_NH)



About NelsonHall

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Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: +44 (0)203 514 7522

Paris

115 rue de Reuilly, 75020 Paris
Phone: +33 (0)6 23 81 17 54

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