



# **TCS**

## **Transforming Mortgage and Loan Services**

**Vendor Assessment  
Report Abstract**

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**11 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Transforming Mortgage and Loan Services Vendor Assessment for TCS is a comprehensive assessment of TCS's Digital Banking Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of mortgage and loan process outsourcing and identifying vendor suitability for Transforming Mortgage and Loan Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



## Key Findings & Highlights

TCS began providing services to the mortgage and loan industry in 2002 with a global bank by providing data entry and management services for lending. Two years later, it began delivering support for retail, commercial, and correspondent mortgage originations for first and second mortgages. By 2008, TCS had expanded its service delivery for M&L BPS outside of India, by acquiring onshore U.S. delivery capacity.

In 2009 it acquired the Citibank operations captive in India. This acquisition allowed TCS to start providing fulfillment services for loan originators. TCS has also been building digital mortgage processing solution modules so that clients can buy individual functionality as they prefer.

## Scope of the Report

The report provides a comprehensive and objective analysis of transformation of mortgage and loan services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

11 pages

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## Digital Banking Services Vendor Assessments Also Available for:

Capgemini

Capita

Conneqt

EXL

Firstsource

FIS

Infosys

Kuliza

Mphasis

TCS

Tech Mahindra

Wipro

WNS