



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

Experience-Led HR Transformation Services

## Tata Consultancy Services

### Report Abstract

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NelsonHall

9 pages

### Contents of Full Report

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## Who is this Vendor Assessment for?

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NelsonHall's Experience-Led HR Transformation Services profile on Tata Consultancy Services is a comprehensive assessment of Tata Consultancy Services' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Experience-Led HR Transformation services and identifying vendor suitability for Experience-Led HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Experience-Led HR Transformation sector.

## Key Findings & Highlights

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Tata Consultancy Services (TCS) is an IT services, consulting, and business solutions organization with ~56 years of experience. Its services are consulting-led and are delivered through a location-independent agile delivery model. TCS is part of the Tata group and has ~601k consultants across 55 countries.

Its Enterprise Cognitive Business Operations (ECBO) division includes BPS and infrastructure services. This unit focuses on multi-process HR transformation services business and other BPO services such as F&A, SCM/Procurement, CXM, and domain BPS.

TCS developed its HR transformational services by building its consult-to-operate approach and a transformation maturity journey mapping offering.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Tata Consultancy Services' Experience-Led HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

## Experience-Led HR Transformation Services Vendor Assessments available for:

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Capgemini

Conduent

HR Path

Infosys

SD Worx

Strada

TCS

Zalaris.

## About The Author

Liz is NelsonHall's HR & Talent Transformation Research Director, with global responsibility for HR research and client support.

Her focus areas are payroll transformation and broader HR transformation, including multi-process HR services and technologies.

Liz leads the HR team in providing the most comprehensive and in-depth coverage of HR & Talent Transformation markets in the world, and is a leading voice on how HR and Talent can be reimagined globally, blending the human touch with automation and AI, revolutionizing experiences, and offering new ways of working to drive improved outcomes both at an enterprise and individual level.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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