



TCS Transforming Mortgage and Loan Services

Vendor Assessment
Report Abstract

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12 pages





Who Is This Vendor Assessment For?

NelsonHall's 'Transforming Mortgage & Loan Services' Vendor Assessment for TCS is a comprehensive assessment of TCS's lending industry digital services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of M&L processes and identifying vendor suitability for M&L services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

TCS has provided M&L services for twenty years. TCS started with data management services for a global bank. The services expanded with BPS services supporting originations across all types of loans, both consumer and commercial loans. In 2009, TCS acquired the offshore captive operations of a global bank and began delivering origination and loan fulfillment services to loan originators. Since 2018 TCS has acquired the mortgage licenses and has the capability of performing work for all 50 U.S. states.

TCS has invested in developing IP to support its M&L services offerings. It has developed an ecosystem of solution vendors to offer emerging functionality to support client initiatives to differentiate their offerings. TCS is currently working with Hyperscalers to deliver specialized mortgage industry solutions and enhance legacy platforms. Finally, TCS has built its COIN (Co-Innovation Network) to work with emerging technology vendors and academics to develop innovative solutions for M&L providers.

Scope of the Report

The report provides a comprehensive and objective analysis of M&L services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capabilities & Partnerships	RANGE! Toc306958361
5.	Target Markets	
6.	Strategic Direction	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

Report Length

12 pages

M&L Services Vendor Assessments Also Available for:

Capgemini
Capita
Coforge
Cognizant
DXC
EXL
Firstsource
FIS
Happiest Minds
Infosys
Mindtree
Mphasis
Sopra Steria
Sutherland
TCS
Tech Mahindra
Wipro
WNS