

## Multi-Process HR Transformation Services

# Tata Consultancy Services

### Report Abstract

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9 pages

### Contents of Full Report

1. Introduction
2. Revenue Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
  - 7.1. Strengths
  - 7.2. Challenges
8. Outlook

## Who is this Vendor Assessment for?

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NelsonHall's Multi-Process HR Transformation Services profile on Tata Consultancy Services is a comprehensive assessment of Tata Consultancy Services' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Multi-Process HR Transformation services and identifying vendor suitability for Multi-Process HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Multi-Process HR Transformation sector.

## Key Findings & Highlights

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Tata Consultancy Services (TCS) is an IT services, consulting, and business solutions organization with ~55 years' experience. Its services are consulting-led and cognitive-powered and are delivered through a location-independent agile delivery model. TCS is part of the Tata group and has ~614k consultants across 55 countries. The company generated consolidated revenues of US \$27.9bn in the fiscal year that ended in March 31, 2023.

Its Enterprise Cognitive Business Operations (ECBO) division includes BPS and infrastructure services. This unit focuses on HR multi-process transformation services business and other BPO services such as F&A, SCM/Procurement, CXM, and domain BPS. TCS developed its HR transformational services by building its consult-to-operate approach and a transformation maturity journey mapping offering.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Tata Consultancy Services' Multi-Process HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

## Multi-Process HR Transformation Services Vendor Assessments available for:

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Accenture

ADP

Alight Solutions

Capgemini

Conduent

HR Path

IBM

SD Worx

TCS

Zalaris.

## About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Multi-Process HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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