

IT Services: Quality Engineering

Tech Mahindra

Report Abstract

May 2023

By Dominique Raviart

IT Services Practice Manager

NelsonHall

17 pages

Contents of Full Report

- 1. Foreword
- 2. Background
- 3. Revenue Summary
- 4. Key Offerings
- 5. Delivery Capabilities
- 6. Strategy
- 7. Target Markets
- 8. Strengths & Challenges
 - 8.1. Strengths
 - 8.2. Challenges
- 9. Outlook



Who is this Vendor Assessment for?

NelsonHall's QE profile on Tech Mahindra is a comprehensive assessment of Tech Mahindra's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Tech Mahindra's offerings and capabilities in QE.

Digital Assurance Services (DAS) is a practice that falls under Tech Mahindra's AI & Automation business unit. DAS is structured by geography (i.e., Americas, APAC, RoW, and EMEA), with each geo having its presales, sales, and marketing organization.

The key strategic focus for DAS relies on automation and creating accelerators and platforms. The company has aggregated most of its automation IP and accelerators around its LitmusT brand.

LitmusT has a wide range of capabilities, including:

- Functional test execution in the context of agile/continuous testing and support services (e.g., test environment and test data management, and code quality analysis)
- Reports, analytics, and cognitive technology
- Model-based testing
- Non-functional, e.g., security and performance testing.

Scope of the Report

The report provides a comprehensive and objective analysis of Tech Mahindra's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

Amdocs



QE Vendor Assessments also available for:

Apexon
Aspire Systems
Capgemini
Cigniti
eInfochips
EPAM
Expleo
Infosys
LTIMindtree
NTT DATA
Qualitest
TCS
Testinium
Trigent
TestingXperts
Virtusa
Value Momentum.



About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall's IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buyside and vendor organizations in assessing opportunities and supplier capability across IT service lines.



Dominique can be contacted at:

• Email: dominique.raviart@nelson-hall.com

Twitter: @DominiqueR NH

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466 Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD Phone: +44 (0)203 514 7522

Paris

115 rue de Reuilly, 75020 Paris Phone: +33 (0)6 23 81 17 54

Copyright © 2023 by NelsonHall. All rights reserved. No part of the publication may be reproduced or distributed in any form, or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher. The

or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher. The information provided in this report shall be used only by the employees of and within the current corporate structure of NelsonHall's clients, and will not be disclosed to any other organization or person including parent, subsidiary, or affiliated organization without prior written consent of NelsonHall. NelsonHall exercises its best efforts in preparation of the information provided in this report and believes the information contained herein to be accurate. However, NelsonHall shall have no liability for any loss or expense that may result from incompleteness or inaccuracy of the information provided.