



Vendor Profile

Quality Engineering

Trigent

Report Abstract

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9 pages

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Who is this Vendor Assessment for?

NelsonHall's Quality Engineering profile on Trigent is a comprehensive assessment of Trigent's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

Trigent was founded in 1995 and has its headquarters in Southborough, MA, close to Boston. The company has a headcount of 2.6k and has an India-centric delivery model. Its main delivery center is in Bangalore. NelsonHall estimates the revenues of Trigent were approximately \$50m in calendar year 2023.

The company has a background in servicing the software product development needs of ISVs in the U.S. It has helped clients transform on-premise software products to SaaS ones, focusing on rehosting/re-platforming or redeveloping them. Trigent has also worked on SaaS specificities, such as metering/billing and data circulation, while using cloud-native services. Altogether, the company has developed ~600 software products.

Owing to its work with ISVs, Trigent highlights it has the following capabilities:

- Mobile app and cloud-native software development ('product engineering services')
- RPA, analytics and AI ('business transformation')
- Development methodologies, such as Agile and deployment of DevOps tools
- Quality Engineering ('for omnichannel customer experience'), using AI.

Trigent expanded to implement the products it had helped develop.

The company works through ODCs through Build, Operate, and Transfer agreements.

Scope of the Report

The report provides a comprehensive and objective analysis of Trigent's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

Vendor Profiles Available

- Atos/Eviden
- Aspire Systems
- Cigniti
- Coforge
- Expleo
- Movate (formerly CSS Corp.)
- Planit
- TCS
- Tech Mahindra
- TestingXperts
- Virtusa
- Wipro.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.



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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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