



Vendor Profile

Quality Engineering

TextingXperts

Report Abstract

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By Dominique Raviart

Practice Manager

NelsonHall

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Who is this Vendor Assessment for?

NelsonHall's Quality Engineering profile on TextingXperts is a comprehensive assessment of TextingXperts' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

TextingXperts (Tx) was founded in 2013 in London, U.K., and Harrisburg, PA, to provide testing services. The company has based its model on an India-centric global delivery network, with its two largest sites in Hyderabad and Chandigarh. The remaining personnel is spread mainly across the U.S., U.K., and, increasingly, in the Netherlands.

In FY23, the year ending March 31, 2024, Tx had revenues of \$51m and a headcount of 1k.

As part of its growth ambition in North America, Tx set up a sales office and onshore delivery center in Harrisburg, PA, which the company has positioned as a nearshore center to serve U.S. clients. The center is small but is part of Tx's delivery value proposition. The company continues expanding in North America, with sales offices in NYC; Dallas, TX; and Toronto, Canada.

Outside of North America and the U.K., Tx invests selectively with offices in Amsterdam, Dubai, and Singapore.

It recently set up a fifth office in India, in Mohali (after Bangalore and Noida last year), focused on ramping up its Indian delivery.

Scope of the Report

The report provides a comprehensive and objective analysis of TextingXperts' QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

Dominique can be contacted at:

- Email: dominique.raviart@nelson-hall.com
- Twitter: [@DominiqueR_NH](https://twitter.com/DominiqueR_NH)



About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

29 Rose Hill
Binfield
Bracknell, RG42 5LH
Phone: +44(0) 208 638 7282

Paris

115 rue de Reuilly,
75020 Paris
Phone: +33 (0)6 23 81 17 54

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