

Process Discovery & Mining Technology Evaluation 2021

UiPath

Report Abstract

September 2021

Bailey Kong

Digital Technology Analyst

NelsonHall

14-pages

Contents of Full Report

1. Background
2. Revenue Summary
3. Key Offerings
4. Delivery Capability
5. Target Markets
6. Strategy
7. Strengths & Challenges
8. Outlook

Who is This Vendor Assessment For?

NelsonHall's Process Discovery & Mining Technology Evaluation, provides an assessment of UiPath's process discovery & mining platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Process Discovery & Mining platforms and identifying vendor suitability for RFPs
- Process reengineering and RPA and intelligent automation center of excellence personnel evaluating process discovery & mining platform capability
- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers
- Financial analysts and investors covering intelligent automation and process discovery & mining platforms.

Key Findings & Highlights

UiPath's overall vision for its product portfolio is to give clients an integrated experience to discover, investigate, build automation, and communicate improvements. It supports both business data (process mining) and user interaction data (task mining).

To collect user interaction data, UiPath Task Mining has a desktop observer tool that can passively record user interactions on the desktop, meaning the desktop user does not have to start or stop recordings manually. Task Mining is now only offered as a cloud solution, but the company is developing an on-premise solution, which is expected to be available in version 21.10.

UiPath Process Mining supports IT system data (e.g., Salesforce, SAP, Microsoft Dynamics) through pre-built connectors and files. The connectors can directly connect to source systems using SQL queries or scripts.

UiPath Process Mining does not offer a way to tie its discovered desktop processes (task mining) and business processes from transaction logs (process mining) together for end-to-end analysis. And it has different screens for analyzing the two levels of processes.

UiPath offers process mining on a per-user pricing model. On the other hand, task mining is offered on a completely fixed pricing model.

Compared to its RPA business, the company has a smaller network of partners focused on delivering UiPath Process Mining and Task Mining products.

Europe continues to be UiPath's top geography; however, the Americas (the U.S. in particular) is seeing the fastest growth of all regions.

BFSI continues to be UiPath's top industry vertical for UiPath Process Mining.

Scope of the Report

The report provides a comprehensive and objective analysis of UiPath's process discovery and mining capabilities, covering Process and Task Mining's functionality for:

- Data extraction, transformation, and loading
- Process analysis
- Process improvement
- Process monitoring
- Corrective action enablement
- Administration.

This report also assesses UiPath's product development strategy and strengths and challenges.

Process Discovery & Mining Vendor Assessments also Available for:

ABBYY

Apromore

Celonis

EdgeVerve

FortressIQ

Kryon

Logpickr

Mehrwerk

Minit

myInvenio

Process Analytics Factory (PAF)

Process Diamond

QPR Software

Skand

Software AG

Soroco

StereoLOGIC

UpFlux

About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

Bailey can be contacted at:

- Email: bailey.kong@nelson-hall.com
- Twitter: [@BaileyK_NH](https://twitter.com/BaileyK_NH)



About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center,
275 Grove Street, Suite 2-400,
Newton MA 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook,
Molly Millars Lane,
Wokingham, RG41 2AD
Phone: + 44(0) 203 514 7522

Paris

4 place Louis Armand,
Tour de l'Horloge,
75012 Paris
Phone: + 33 1 86266 766

Copyright © 2021 by NelsonHall. All rights reserved. No part of the publication may be reproduced or distributed in any form, or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher. The information provided in this report shall be used only by the employees of and within the current corporate structure of NelsonHall's clients, and will not be disclosed to any other organization or person including parent, subsidiary, or affiliated organization without prior written consent of NelsonHall. NelsonHall exercises its best efforts in preparation of the information provided in this report and believes the information contained herein to be accurate. However, NelsonHall shall have no liability for any loss or expense that may result from incompleteness or inaccuracy of the information provided.