

IT Services: Cognitive & Self-Healing IT Infrastructure Management Services

Unisys

Report Abstract

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12 pages

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Who is This Vendor Assessment For?

NelsonHall's cognitive & self-healing IT infrastructure management services profile on Unisys is a comprehensive assessment of Unisys' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and cognitive & self-healing IT infrastructure management services and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Unisys' offerings and capabilities in cognitive & self-healing IT infrastructure management services.

Unisys focuses on cloud analytics, AI, and ML across CloudForte, with AI enabling the platform to enable operations with predictive management (predicting incidents 24 hours before they occur through the identification of trends in data). Through AI-Ops and automation, including Terraform, Ansible, and Puppet, it has 500 routines used for landing zones. When the AI-enabled system tells Unisys an incident will occur, it does a full-loop and triggers its automation, fixing the incident before it happens through the correct remediation.

It also utilizes its library of accelerators and automation artifacts. If, for example, the AI-system triggers, there is going to be a capacity issue, it will trigger its automation to auto-remediate and fix the capacity issue. Unisys aims to create a zero-incidents system for clients and improve the cloud operations experience. Also, it brings AI to clients to solve business challenges.

Scope of the Report

The report provides a comprehensive and objective analysis of Unisys' cognitive & self-healing IT infrastructure management services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cognitive & Self-Healing IT Infrastructure Management Services Vendor Assessments also Available for:

- Atos
- Coforge
- Cognizant
- CSS Corp
- DXC Technology
- Getronics
- IBM
- Infosys
- LTI
- Mindtree
- Mphasis
- NTT DATA
- TCS
- Trianz
- UST Global
- Zensar.

About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, David McIntire, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage, Orchestration, and Management.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the ‘art of the possible’ in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall’s research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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