



Vendor Profile

Quality Engineering

Wipro

Report Abstract

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16 pages

Contents of Full Report

1. Introduction
2. Revenue Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
 - 7.1. Strengths
 - 7.2. Challenges
8. Outlook

Who is this Vendor Assessment for?

NelsonHall's Quality Engineering profile on Wipro is a comprehensive assessment of Wipro's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

Wipro entered the IT services industry in 1980, with an early focus on product engineering services for telecom. As a result, it created its software testing practice in 1997 as a telecom testing business unit. Initially, most clients were high-tech manufacturers, e.g., board, chips, and telecom equipment manufacturers.

In 2005, the testing unit, now called Wipro Quality Engineering & Testing (QET), expanded its target market to address all verticals. The same year, QET also increased its service portfolio to include application testing, automated regression testing, and non-functional testing, e.g., performance and security testing. It reached \$500m in revenues in 2010. In 2011, QET transferred its device R&D testing unit, which had 4k personnel, to its product engineering services unit. With this move, Wipro intended to increase collaboration further and share software product and embedded systems testing knowledge across the various development, maintenance, and testing units.

Unlike several competitors, Wipro believes that having a dedicated testing practice helps to maintain discipline and consistency across its QE service portfolio and practitioner skills. It also wants to avoid P&L conflicts. Nevertheless, Wipro also has non-full-time testers outside of QET, such as in agile teams. At the end of 2023, Wipro had ~33.4k testers, including ~20k in its QET practice and ~13.4k in other business units.

Scope of the Report

The report provides a comprehensive and objective analysis of Wipro's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

Vendor Profiles Available

- Atos/Eviden
- Aspire Systems
- Cigniti
- Coforge
- Expleo
- Movate (formerly CSS Corp.)
- Planit
- Tech Mahindra
- TestingXperts
- Virtusa.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.



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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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