



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## P&C Operations Analytics and AI

# Xceedance

### Report Abstract

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NelsonHall

18 pages

### Contents of Full Report

1. Introduction
2. Revenue Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths & Challenges
  - 7.1. Strengths
  - 7.2. Challenges
8. Outlook

## Who is this Vendor Assessment for?

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NelsonHall's P&C Operations Analytics and AI profile on Xceedance is a comprehensive assessment of Xceedance's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Xceedance and identifying vendor suitability for P&C Operations Analytics and AI RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the P&C Operations Analytics and AI sector.

## Key Findings & Highlights

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Xceedance is an insurance-focused consulting, technology, operations support, and data services company with ~4k employees globally. It focuses on delivering specialized solutions and services to the insurance industry—including insurers, syndicates, reinsurers, captives, MGAs, MGUs, brokers, and agents—, offering expertise in end-to-end technology-enabled managed solutions such as custom application development, lifecycle and operations, claims and TPA solutions, data and analytics, and advisory and consulting services. Overall, Xceedance has ~250 clients globally with ~9 global delivery centers.

Xceedance's insurance business covers personal, commercial, and reinsurance. The bulk of its revenue is derived from its P&C insurance space globally.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Xceedance's P&C Operations Analytics and AI offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

## **P&C Operations Analytics and AI Vendor Assessments also available for:**

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Capgemini

Cognizant

DXC Technology

EXL Service

Foundever

Genpact

Tata Consultancy Services (TCS)

WNS.

## About The Author

Bilal is a Principal Analyst with global responsibility for NelsonHall's Healthcare & Insurance BPS research program.

Bilal joined NelsonHall from PwC in June 2023, and has worked in various consulting roles assisting Fortune 100 clients since 2015. His projects have included aggressive cost-saving initiatives, digital transformation, and BPO delivery in the healthcare and insurance space.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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