



Property & Casualty Operations Transformation

Xceedance

Report Abstract

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15 pages

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Who is this Vendor Assessment for?

NelsonHall's P&C Operations Transformation profile on Xceedance is a comprehensive assessment of Xceedance's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Xceedance and identifying vendor suitability for P&C Operations Transformation RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the P&C Operations Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Xceedance's offerings and capabilities in P&C Operations Transformation.

Xceedance is an insurance-focused consulting, technology, operations support, and data services company founded in India by an ex-Berkshire Hathaway executive in 2013. In 2015, Xceedance established a new global headquarters office in Boston, MA, USA. More recently, in 2022, Xceedance shifted its global headquarters to Worcester, MA, USA. Since being founded in 2013, Xceedance has established a global footprint by entering various regions rapidly: Europe in 2016 and Australia in 2018. Xceedance has ~150 global clients, ~700 certified industry professionals across the insurance lifecycle, and ~3,200 employees, with ~70% being insurance FTEs operating from the U.S., India, and Poland.

Xceedance's insurance business covers personal, commercial, and reinsurance. Areas of expertise include IT solutions such as custom application development, lifecycle & operations, claims & TPA solutions, data & analytics, and advisory services to insurance organizations (e.g., insurers, agents & brokers, MGAs, and reinsurers).

Scope of the Report

The report provides a comprehensive and objective analysis of Xceedance's P&C Operations Transformation offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

P&C Operations Transformation Vendor Assessments also available for:

Cogneesol

Cognizant

DXC Technology

Genpact

Mphasis

Tata Consultancy Services (TCS)

WNS Global Services (WNS)

About The Author

Bilal is a Principal Analyst with global responsibility for NelsonHall's Healthcare & Insurance BPS research program.

Bilal joined NelsonHall from PwC in June 2023, and has worked in various consulting roles assisting Fortune 100 clients since 2015. His projects have included aggressive cost-saving initiatives, digital transformation, and BPO delivery in the healthcare and insurance space.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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