



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## Experience-Led HR Transformation Services

# Zalaris

### Report Abstract

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By Elizabeth Rennie

NelsonHall

15 pages

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## Who is this Vendor Assessment for?

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NelsonHall's Experience-Led HR Transformation Services profile on Zalaris is a comprehensive assessment of Zalaris' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Experience-Led HR Transformation services and identifying vendor suitability for Experience-Led HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Experience-Led HR Transformation sector.

## Key Findings & Highlights

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Zalaris is a dedicated HR and payroll services provider, offering SaaS, BPaaS, HR and payroll outsourcing, and consulting offerings. It primarily services the SAP HCM and SAP SuccessFactors market with HR services and complementary proprietary Zalaris technology (including Zalaris PeopleHub). Zalaris has two divisions:

- Professional Services: implementation services, including project management, technical consulting for SAP HCM/Payroll, SAP SuccessFactors and Zalaris platforms, test management & execution, change management, and digital adoption execution
- Managed Services: primarily managed payroll and application support (AMS) for the HCM platform. In addition, Zalaris offers comprehensive payroll services, including time and absence management, travel and expense management, and a range of localized payroll services such as, but not limited to, reimbursements, payments, and end-user support. Its Managed Services business also has payroll services clients, whereas the HCM technology is not SAP. Zalaris offers standardized HCM integrations with other major HCM software platforms such as Workday, Oracle, and other commonly used solutions.

Buyers looking for a scalable HR services and technology provider should consider Zalaris.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Zalaris' Experience-Led HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

## Experience-Led HR Transformation Services Vendor Assessments available for:

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Capgemini

Conduent

HR Path

Infosys

SD Worx

Strada

TCS

Zalaris.

## About The Author

Liz is NelsonHall's HR & Talent Transformation Research Director, with global responsibility for HR research and client support.

Her focus areas are payroll transformation and broader HR transformation, including multi-process HR services and technologies.

Liz leads the HR team in providing the most comprehensive and in-depth coverage of HR & Talent Transformation markets in the world, and is a leading voice on how HR and Talent can be reimagined globally, blending the human touch with automation and AI, revolutionizing experiences, and offering new ways of working to drive improved outcomes both at an enterprise and individual level.

Liz can be contacted at:

- Email: [elizabeth.rennie@nelson-hall.com](mailto:elizabeth.rennie@nelson-hall.com)
- Twitter: [@erennie\\_](https://twitter.com/erennie_)



## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

### Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466  
Phone: +1 857 207 3887

### London

29 Rose Hill  
Binfield  
Bracknell, RG42 5LH  
Phone: +44(0) 208 638 7282

### Paris

115 rue de Reuilly,  
75020 Paris  
Phone: +33 (0)6 23 81 17 54

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