



Zalaris Multi-Process HR Outsourcing Vendor Assessment

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12 pages





Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HR Outsourcing (MPHRO) Vendor Assessment for Zalaris is a comprehensive assessment of Zalaris' MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



Key Findings & Highlights

Zalaris is a Norwegian-headquartered HR outsourcing and consulting service provider focused on delivering services across Northern Europe, the Baltics and Poland.

The company's multi-process HR outsourcing (MPHRO) offering includes employee data management, payroll (including time and attendance and travel expense processing), pension administration, benefits administration (including sick leave and compensation reviews), performance reviews and succession planning.

Zalaris primarily targets organizations headquartered in the Nordics for its MPHRO services. Often these companies have operations in the region. As a result, Zalaris provides MPHRO services to many multi-country clients. The average number of countries included within new multi-country MPHRO contracts is 2.5; for renewals, the average number of countries included is 4.3.

NelsonHall estimates that the mid-market (1,000 – 15,000 employees) accounts for ~75% of Zalaris' MPHRO client base.

Scope of the Report

The report provides a comprehensive and objective analysis of Zalaris' multi-process HR outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

12 pages

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MPHRO Vendor Assessments Also Available for:

Accenture

ADP

Aon Hewitt

Capgemini

Capita

Genpact

IBM

Infosys

NorthgateArinso

TCS