

Crowdtesting

passbrains

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Who is This Vendor Assessment For?

NelsonHall's crowdtesting profile on passbrains is a comprehensive assessment of passbrains' offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of application services, quality assurance/testing services and crowdtesting and identifying vendor suitability for RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes passbrains' offerings and capabilities in crowdtesting.

passbrains is headquartered in Zürich, Switzerland, and was founded in 1989 as PASS Group. PASS Group launched passbrains in January 2012 to offer crowdtesting services, focusing initially on exploratory testing. The company changed its brand to passbrains and became crowdtesting-centric.

passbrains has a community size of 40k members. The company is primarily active in Europe.

passbrains has a specific profile in the crowdtesting industry. The company has a background in conducting exploratory testing mostly for usability research and testing needs, and functional testing. Nowadays, usability research and testing remain the core of its capabilities. Nevertheless, the company has a broad set of capabilities, including test case and script creation in functional testing and specialized services such as non-functional. Currently, passbrains derives ~60% of its revenues from user research and testing and ~40% from functional testing and specialized services.

passbrains initially serviced mobile apps and websites. It has expanded to cover connected devices and bundled hardware and software in the past two years, e.g., set-top boxes (STBs), Wi-Fi routers, and chatand voice-bots.



Scope of the Report

The report provides a comprehensive and objective analysis of passbrains' crowdtesting service offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Crowdtesting Vendor Assessments also Available for:

- Applause
- AppTestify
- Cobalt.io
- Digivante
- EPAM
- Global App Testing
- passbrains
- Qualitrix
- Testbirds
- Wipro/Topcoder.



About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall's IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets in the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buyside and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com



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